

## Berwickshire

### Overall summary of issues

Overall concerns surrounding the inconsistent bus times/services, along with the Pingo app being unreliable. Issues have also been raised with the deterioration in paths, and public toilets not accessible.

You Said	We Propose To
<b>Education</b>	
<b>Transport</b>	
Needs to improve, inconsistent bus times/services. Transport should be linked with trains etc. Bus Service non existent after 5pm.	Following the recent withdrawal of services, the council has been working with Borders Buses to enhance the service levels in Berwickshire with the introduction of an hourly frequency between Duns and Berwick and an improved service between Duns, Hutton, Paxton and Berwick. At the moment, evening services are struggling due to lack of demand. The recent network review has highlighted the importance of evening services and the council has introduced some later evening journeys with a view to stimulating growth. PINGO has been extended to 10pm in the evenings to cater for later journeys, the council is also trialling later evening services in other localities to establish demand
Pingo app not used as not reliable	The Passenger transport team are currently working with Borders Buses and the PINGO app provider to improve the service. Meetings are being held to run scenario testing with a view to improving the reliability of the service. A third Pingo bus has also been introduced into the cycle to increase journey opportunities. We have been trialling some changes through November and December to try and improve the availability of the service

<p>More access to gym outside of School - Lack of sports.</p>	<p>Live Borders has launched a Youth Membership. It does not include school sites but does include unlimited access to gym and swim in the local swimming pools and sports centres.</p>
<p>Greenlaw in need of new Play Park</p>	<p>Greenlaw play facility upgrade is on the radar, however SBC do not own this land therefore we are trying to speak with the landowner to enable replacement facilities by SBC.</p>
<p><b>Roads</b></p>	
<p>Potholes – Duns to Greenlaw to Kelso, Hawthorne Bank, Duns to Fogo.</p>	<p>All of the Council’s near 3000 kilometres of adopted road network is inspected regularly in accordance with the Council's Standards on Carriageway/Footway &amp; Footpath Safety Inspections.</p> <p>Each year a Planned Surface Treatment Works Programme is compiled from the Council’s records of identified sections of carriageway in need of surface treatment. Unfortunately, the overall condition of our road network means that the council is not in a position to treat all identified sections with a permanent form of treatment and must apply a prioritisation process to determine its annual programme in line with available budgets. All roads, both urban and rural, are prioritised on this needs basis commensurate with available budget. Where it is not possible to undertake permanent repairs safety defects are recorded and instructions issued for temporary repair.</p>

## Earlston

### Overall summary of issues

The issues highlighted are concerns around inconsistent bus times and lack of public transport. Behaviour on school and public buses has also been highlighted. Life skills being taught in Earlston High School has also been noted as important.

You Said	We Propose To
<p>More buses needed in the area – every 2 hours is not suitable</p> <p>Public transport improvements needed – actions from Area Partnership on public transport</p> <p>Public transport is poor and leaves people isolated – unable to get a bus later in the day.</p> <p>Public buses are infrequent. Pingo service would be good and better bus stop signposts and lighting.</p>	<p>On 23rd October, the Council in partnership with Borders Buses, made some changes to the network which improves the level of service, particularly for residents in the Earlston, Lauder, and Oxton areas. This increases the level of service ensuring better connectivity into Galashiels and the Borders General Hospital. Late evening services have been hit the hardest since the pandemic making it increasingly challenging for bus operators to run later evening services as the cost of operation has increased whilst passenger numbers have decreased after 7pm. The recent network review has highlighted the lack of evening services and infrastructure as being a barrier to travel in some areas. The Council has secured funding to trial later evening services in two localities to establish demand which will allow us to consider what level of service is required. We have also improved some of the infrastructure including bus stops and posts, and have started to roll out real-time information screens at a number of key sites across the region.</p>
<b>Parks &amp; Environment</b>	

<p>Grass Cutting – can you arrange more regular cutting of cemeteries/ play areas and uplift of cut grass, even rake it up. Also painting of cemetery gates.</p>	<p>We are planning ahead to ensure that cemeteries and play areas do not experience any delays in the cutting frequency in 2024. Alongside this we also have a Grass Management Pilot underway throughout 2024 which is looking at a recalibration of frequencies across three operational routes in Hawick, Galashiels/Tweedbank, and Duns/Westruther. This will be monitored and if successful will be rolled out to other routes across our operations.</p>
<p><b>School</b></p>	
<p>School bus behaviour issues</p>	<p>S6 bus monitors reminded of their roles and assemblies have been held to reinforce the message of safe, respectful behaviour. Incidents when pupils who are reported as behaving poorly are followed up, often with the assistance of CCTV on the buses.</p>
<p>It would be good if you could use the school after hours – study area etc.</p>	<p>We are discussing this request with the Pupil Parliament and considering how we can support it. Senior members of the Pupil Parliament have had two meetings with Ms Turnbull, MSYP (Member of the Scottish Youth Parliament), and the Depute Head Teacher to discuss options. A presentation was delivered in assemblies and a pupil survey was completed to assess the need.</p>
<p>There is not enough space within the school to study due to the library being closed</p>	<p>A new librarian is now in post and the library is open. The Joint Transformational Change Programme that has commenced with Live Borders is looking to expand the strategic use for shared school/community use.</p>
<p><b>Education</b></p>	
<p>Would like British Sign Language (BSL) at school</p>	<p>We are unable to offer this at present as we do not have a qualified course leader. We have approached Leader Valley school for further information as they are delivering BSL courses.</p>
<p><b>Amenities</b></p>	
<p>Opening hours of the library need to be consistent</p>	<p>This issue should now be resolved with the appointment of a new librarian.</p>

Foodshare in the village hall	Our Communities and Partnerships team are happy to work with any community group that wish to set up a Foodshare operation in their town.
<b>Roads</b>	
Speeding concerns in Bowden – Signs due	All Community Councils have been thanked for their feedback and updated that our Roads team is currently looking at a programme of additional signing and lining this financial year.

## Eyemouth

### Overall summary of issues

Highlighted concerns of limited public transport around Coldingham and St. Abbs. Roads have also been raised as an issue in particular potholes, speeding and speed limit. Playparks have also been raised as important.

You Said	We Propose To
<b>Transport</b>	
Pingo difficult to book on APP and unreliable / difficult to book another bus	The Passenger transport team are currently working with Borders Buses and the PINGO app provider to improve the service. Meetings are being held to run scenario testing with a view to improving the reliability of the service. A third Pingo bus has also been introduced into the cycle to increase journey opportunities. We have been trialling some changes through November and December to try and improve the availability of the service
Extension of 253 - Achencrow 34 - until 3pm, it doesn't run through. Bus Transport from St Abbs to Coldingham from 3pm is limited, 7pm train last from Edinburgh.	The 253 is a commercial service operated by Borders Buses. We will raise this feedback with the operator although any increase in service will need to be commercially viable for the operator to consider any changes to the service
<b>Roads</b>	

<p>Request to move 20mph to other side of Duns Bridge - SBC didn't move due to no properties being there - can this be changed?</p>	<p>The Council has already carried out an extensive consultation and implementation exercise with all communities on appropriate speed limits and whilst it has not been possible to meet the expectations of all communities the Council is required to adhere to national guidance when considering the setting of local speed limits. Agreements on the extents of speed limits has been agreed with Police Scotland. and the volume of house frontages is a key factor to alert drivers as to why they should reduce their speed. The Council do not intend to review speed limits unless there is a material change in the area such as the addition of residential properties fronting onto the road.</p>
<p>Potholes</p>	
<p>Concerns around speeding in Allanton. Speeding on Victoria Road, The Avenue - drivers are adhering to 20mph on the main road but start speeding on the above roads.</p>	<p>At the start of the summer all community councils were emailed asking if they would like additional signs and lines associated with the 20mph project. To date we have not had a return from Allanton requesting dragon's teeth, painted roundels or repeater signing, and not all communities were keen to have additional signing or lining. The speed compliance tool shows average speeds through the village vary between 21mph in the centre and 26mph at the south end. We will email the community council again and ask if they would like to reconsider additional signing and lining. Allanton already benefits from an electronic sign. Victoria Road Eyemouth, the average vehicle speeds are 17mph. The Avenue: average vehicle speeds between 12mph and 17mph. Electronic signs already on A1107.</p>
<p>Education</p>	

<p>Interested in being part of Eyemouth Primary School engagement, would like to be made of aware of oportunites to engage and more communication.</p>	<p>The architects have been working on feasible options and once agreed and the project starts to progress then engagement will be undertaken with key stakeholders and wider community. As plans progress the public will be kept informed and SBC commit to having the appropriate SBC officers included in the consultaion process. When appropriate, active groups within the community will also be updated.</p>
<p>Cost of extra curricular activity for schools getting far too expensive for outlying schools. £500 for a bus to attend games / sports events.</p>	<p>A cost of the school day network has been set up to look at how to mitigate the costs around the School Day. This is being led by Education but invovles key parnters across all sectors that work with young people and families.</p>
<p><b>Partners</b></p>	
<p>Tennis courts are not in use but laying dormant. Can we get them up and running again? Live Borders? Live Borders - Not effective. St Abbs - reduced diving / too expensive. Coldingham - need more facilities.</p>	<p>Live Borders has no responsibility for tennis courts in the Borders (with the exception of the Galashiels courts adjacent to Gala Academy when they were still in operation). All other courts are managed by the local tennis clubs.</p>
<p><b>Play Parks</b></p>	
<p>Play Parks in Coldingham / Eyemouth/Ayton need upgraded.</p>	<p>There is a play park replacement programme in place. There are several areas of Berwickshire which have just undergone the replacement play park and others in the plan, which currently include St Abbs and Eyemouth.</p>



## Galashiels

### Overall summary of issues

Galashiels highlighted issues with the number of buses, in particular evening services and spaces on buses from areas such as Earlsoun and Melrose Gait. Issues with roads were also highlighted in terms of lack of major trunk roads, road signs and markings. Public toilets and other services such as waste bins were also noted as important.

You Said	We Propose To
<b>Transport</b>	
<p>Melrose Gait to Gala and Earlsoun = same issue</p> <p>Public bus (2.9 miles) (Secondary &amp; Primary) 600+ pupils, one school bus (30 seater) can't all get on so requires cars to get to school.</p> <p>Bus is full of school pupils so older people can't get on.</p>	<p>Scottish Borders Council is currently reviewing the transport network and is closely monitoring passenger numbers at Melrose Gait. It is clear that there are a number of additional pupils travelling from the new settlement on the opposite side of the road from Melrose Gait. The Service 60 provides additional capacity into Galashiels from the Melrose Road at around 08:10. The Council is currently supporting an evening service into Melrose Gait utilising Borders Buses Service 70.</p>
<p>Transport links - After 6pm there is no public transport.</p> <p>Taking part in activities is difficult if you don't drive.</p> <p>Buses should connect with last train in to Galashiels / not enough taxis.</p>	<p>The network review has highlighted a need for increased evening services. The Council is also looking to improve interconnectivity between modes of transport however there will need to be sufficient demand in order to sustain late evening services. Patronage tends to tail off after 7pm which makes it challenging to operate a sustainable bus service. The Council is currently trialling two late evening services and will use the data from the trial to establish demand.</p>
<b>Roads</b>	

Scottish Borders needs a dual carriageway into the Borders to connect to the rest of Scotland and UK.

Needs proper trunk road put in place on A68 Southbound and A7 Northbound.

Trees, bushes, and potholes hazardous to road users.

The consideration of upgrading routes to dual carriageways would be for Transport Scotland as trunk road authority. This is an issue that has been looked at in the past but unfortunately the volumes of traffic using routes through the Scottish Borders tend to fall considerably below what would normally be considered for what would be a mammoth undertaking. All of the Council's near 3000 kilometres of adopted road network is inspected regularly in accordance with the Council's Standards on Carriageway/Footway & Footpath Safety Inspections. Unfortunately potholes are by their nature random events, that are exacerbated by weather events and can occur at any time albeit it is particularly prevalent during and after the winter months. This can mean many tens of thousands of potholes appearing over a short period of time. Council resources are not infinite, and repairs must be prioritised and balanced with other priorities such as winter salting. Your support in managing the expectations and in directing reports of road defects through the online form on the Council website would be greatly appreciated.

[https://www.scotborders.gov.uk/info/20031/roads\\_and\\_pavements/616/report\\_a\\_pothole\\_or\\_other\\_road\\_and\\_pavement\\_issue](https://www.scotborders.gov.uk/info/20031/roads_and_pavements/616/report_a_pothole_or_other_road_and_pavement_issue)

Road signs: hedges and trees obscure road signs, similar for Gattonside, A7 and Melrose road. No road signs no road markings

This does tend to be an issue at certain times of the year. The Council works with landowners, who are responsible for the control of boundary hedges and trees, to try and avoid and/or remediate the worst situations but with narrow verges and the siting of signs being quite prescriptive (need to set signs back a minimum distance from the road edge and have minimum sight distances both prior to the sign itself and between the sign and a hazard) this is far from straightforward.

Environment	
<p>Not enough bins.</p> <p>Upgrade bins in town for more recycling.</p>	<p>The Council introduced 'on the go' recycling bins in towns across the Scottish Borders a number of years ago. This was delivered with funding from Zero Waste Scotland. At this time we do not have capital funding available to provide additional bins and it is worth noting there have been challenges with contamination of bins with dog waste etc. We will however give further consideration to the number and location of 'on the go' recycling bins. We fully appreciate that there is a need for 'on the go' recycling if we are to maximise recycling performance.</p>
<p>Encourage people to recycle food waste</p>	<p>The Council regularly runs marketing campaigns to encourage residents across the Scottish Borders to recycle their food waste. The most recent campaign included input from the Executive Member for Environment and Transport.</p>
<p>Make better use of greenspaces. Encourage community food growing</p>	<p>The Council has appointed a Greenspace Programme Officer to actively encourage community food growing across the Scottish Borders. The Council has also created a Food Growers Network, which currently has more than 50 members.</p>

## Hawick

### Overall summary of issues

Overall issues highlighted are buses not being frequent enough and other transport going through Hawick. The refurbishment of the High School was also noted as new equipment is needed and building needs upgrading.

You Said	We Propose To
<b>Transport</b>	
Buses not frequent enough and overcrowded. Would like to see the train run Tweedbank -Hawick – Newcastleton - Carlisle (but may lead to people leaving Hawick).	Scottish Borders Council has undertaken a network review which has given consideration to a number of factors including frequency of services. The X95 between Hawick and Galashiels currently runs at a 30 minute frequency however at present there are not enough passenger journeys South of Hawick and North of Galashiels to sustain an increase in the frequency of the service. Reinstating the train between Hawick and Carlisle may significantly impact the viability of the bus service as it did between Galashiels and Edinburgh.
<b>Infrastructure</b>	
More social places- areas to meet up, more activities to do, bowling alley? More sports facilities- sports arenas	Hawick Town team via Place Making have appointed two consultants, one to further develop the Hawick Place Plan while the other will look at Town Investment plans. Further engagement to determine the needs and wants of the community will take place in February 2024.
<b>School</b>	
Hawick HS needing refurbished - newer equipment for the school.	A new build Hawick High School is in the current capital plan and concept designs are being undertaken. We need to consider any investment in the current school if not a H&S requirement then the focus being new build, new school.

<p>More learning opportunities and jobs for young people as many leave the area after school</p>	<p>This is a very important piece of work which schools are working closely with other services and agencies to support. The young people have a key role to play in helping shape this work and our youth engagement strategy will identify what will encourage and help young people to stay in the Borders if they choose to.</p>
<p><b>Partners</b></p>	
<p>3G is too expensive for youth training- £360 per year, per child</p>	<p>Prices for synthetic pitches are reviewed annually and benchmarked against sportscotland data</p>
<p>Refurbishment of the Leisure Centre with upgrades to equipment</p>	<p>Live Borders have undertaken a review of property and services and a plan will be in place to review leisure facilities.</p>
<p><b>Roads</b></p>	
<p>Hawick high street one way is causing issues</p>	<p>Hawick High Street was part of a streetscape project with stakeholders from the community and traders and oneway was the favourable direction of travel. To revert back to two way would have significant cost implications as well as a considerable loss of parking, which is unlikely to be supported by traders. At this time the Council do not support further change to Hawick High Street.</p>

## Jedburgh

### Overall summary of issues

Jedburgh has highlighted issues such as lack of bus routes and other public transport not linking with each other. Affordable housing has also been highlighted as important.

You Said	We Propose To
<b>Transport</b>	
<p>51 bus – Edinburgh onward – connections to Jedburgh. Jedburgh bus leaves one minute before the train arrives. Lack of bus routes/no late buses.</p>	<p>The Council has undertaken a review of the transport network which is looking at a number of factors including the connections between modes of transport. Even a small change to timings on one bus service can have a major impact on connections across the region. We will be discussing connections between bus and rail with Scotrail in the coming months.</p> <p>The network review has also identified that the lack of buses, particularly in the evening in some areas, can make it challenging for people to move around. We are currently trialling late evening services in two localities across the region and have also added a later journey to the Service 20 between Hawick and Jedburgh. This will help us establish demand for later evening journeys.</p>
<p>Jedburgh not advertised at Tweedbank</p>	<p>We are currently reviewing our transport information. Since the pandemic there have been a number of changes to the local transport network which has made it challenging to keep timetables up to date. Now that the network is beginning to stabilise along key corridors, we will be working with transport operators to improve the information across the region.</p>

Jedburgh Campus does not have a bus stop.	A conversation will take place with our Public Tansport Officer to establish if we can introduce a stop at the Campus.
<b>Roads</b>	
<b>School</b>	
School is too loud - needs walls and doors.	Campus users are respectful of others and school staff are able to adapt how they use learning spaces to reduce potential for distractions to others.
<b>Infrastructure</b>	
Mix of housing	In 2017 - 2022, the Housing Supply Target for the Scottish Borders was 128 affordable and 220 market housing (348 total) per year. The target for 2023-2028 is 141 affordable and 229 market housing (370 total) per year. This is a target for new supply housing in the Scottish Borders. There is an average of 111 new supply affordable housing that has been delivered in the past 10 years. An average of 139 over the past five years

**Kelso**

Overall summary of issues

The majority of concerns are surrounding public transport, with better connections and bus times. Sports facilities are not accessible and it has been highlighted that there is not enough for senior pupils to do in the town.

You Said	We Propose To
School	
No discipline in the High school	Schools staff regularly engage with young people to gather views. Senior staff have worked closely with staff and pupils to revamp the Schools Positive behaviour Policy. The school also work closely with the Pupil Support team and partners so that we are best able to support young people. Being mindful that 'all behaviour is a form of communication'.



<p>Career Advisor – give feedback to make things happen but not helpful enough, not direct enough.</p>	<p>At Kelso High School, we are very lucky to have an experienced <b>SDS</b> Team. They ensure that they offer a range of approaches - class presentations/discussions, 1:1 meetings along with targeted support for young people who may struggle to achieve a positive destination. 96.58% of our leavers achieved a positive destination and we are aware of the reasons for the other 3.42%</p>
<p>Not much for young people to do in the evenings</p>	<p>Cheviot Youth reopened for drop-in sessions on the 8th November 2023, 3:30-5:30pm.  There is a Youth Club within the town however their work is mainly aimed at our younger pupils. As a community school, through Live Borders, we do offer the sports facilities within the evenings although there would be charge.  SBC would be happy to support the community along with young people to look at developing spaces for young people in the town in evenings.</p>
<p><b>Transport</b></p>	
<p>Better bus times needed in rural areas.</p>	<p>The Council has recently undertaken a review of the transport network, the review has looked at how more rural areas of the region can be better connected into the core network. Borders Buses and Hoggs of Jedburgh have recently invested in new buses for operations in the Borders area.</p>

<p>Transport connections – better buses, later buses times – finish too early</p>	<p>The network review also includes looking at improved connections between buses and trains. Late evening travel has been impacted most since the pandemic although the Council is trialling later evening services in the region to establish demand.</p>
<p><b>Partners</b></p>	
<p>Sports Facilities are not that accessible when you are in a sports club. Pitch is taken over by Live Borders and they charge a lot – they are not getting used that often. Other pitches are not well kept. School doesn't really use the pitches (only 1-2 nights per week)</p>	<p>Live Borders has no responsibility for grass pitches. Costs charged for synthetic pitch use are benchmarked annually against sportscotland data.</p>
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## Peebles

### Overall summary of issues

Majority of concerns surrounding the management of Eastgate Theatre. Concerns over flood problems in certain areas in Innerleithen and Walkerburn and lack of investment in local facilities along with Victoria Park building.

You Said	We Propose To
<b>School</b>	
New high school design will not facilitate large concerts (small main hall).	SBC have already made significant adjustments to the design and layout of the building to reflect concerns made by the public following the engagement undertaken in February/ March. Construction work has begun on site based on these adjusted proposals.
Not enough subject choices or learning opportunities outside of PHS such as Inspire Learning building- other schools are offered wider choices due to being closer to Borders College but Peebles students miss out	A national review of the curriculum has recognised that the offering of choices for young people in secondary needs to be broader and this is a key priority for the education service. The new school will offer great opportunities to broaden the curriculum and will have spaces to replicate those offered in e.g. Inspire Tweedbank. We are currently reviewing the college programme to make this more accessible to pupils living further away and to seek partnerships with other colleges to broaden the offering.
Would prefer Victoria Park building (space in the building) with garden access- dementia friendly Tweeddale do also use Eastgate Theatre, but not ideal for their base. Victoria park- could be "Peebles meeting centre" group needs a base to operate from	The Peebles Town team have recently appointed a consultant. One of the roles will be to explore all venue spaces within Peebles and undertake a needs analysis on each property and venue.

Drainage/Flood problems between Innerleithen and Walkerburn Bridge & Rosetta Road/Kirkland street.

There is a local Tweeddale Flood Sub Group that has been set up to report in to the Tweeddale Area Partnership. This group will look to link in with all bodies that have a role to play in reducing flooding. The group will also explore practical solutions and work with local Resilience groups.

Lack of investment in local facilities/ assets: bridges, erosion of paths/riverbank between Innerleithen and Walkerburn, lack of parking in Innerleithen, bridge at bottom of Montgomery Street missing (when was last assessment), Wells' visitor sign removed for Wells Brae Visitor Centre. Wells Brae, conditions of Wells Brae housing = paint or dust and dirt

Unfortunately the increased ownership of cars means that it can, at times, be quite difficult to find parking in the immediate vicinity of a person's home, or even on the same street. This is not something that is easily addressed as, even if there was funding available, it is very unlikely that there would be suitable available land nearby to provide additional parking. There is no doubt that the growth of cycle tourism in the Innerleithen area has exacerbated this issue, but obviously that also brings many other benefits to the locality. As St Ronan's Wells is no longer a Visit Scotland approved attraction the Council was not permitted to include it as a "brown sign" when it was recently upgrading signage for the A72 junction. Unfortunately the Council needs to follow statutory guidance in this regard.

<b>Amenities</b>	
Lack of toilet facilities for disabled people- unable to get into toilets	In terms of disabled public toilet provision in the Borders, there are currently facilities open at Eastgate, Haylodge Park (note: Sat & Sun, October to March; daily, April to September) and Kingsmeadow's Road

## Selkirk

### Overall summary of issues

Selkirk highlighted concerns about roads and High Street parking becoming unsafe. Public transport was also noted as important due to lack of buses. More waste bins and local amenities wanted in the town.

You Said	We Propose To
<b>Roads</b>	
High street parking becoming dangerous Pedestrians safety becoming a concern Double parking on main street makes crossing and driving harder	Scottish Borders Council has recently received a request to consider the High Street as one way and this will be added to the ongoing list of works to look at by the Traffic and Road Safety team. The local community has recently erected some advisory signing to remind drivers of the need to park considerately and concerns over poor parking will be directed to Police Scotland (the enforcing agency).
<b>Community Council</b>	
Community council network – dominated by one person – would like to help/ By moving all engagement online you are not engaging with those who don't use it	SBC officers are working with SBCCN to review its purpose and objectives in consultation with community councils and in line with comments received from them in a recent survey.
<b>Infrastructure</b>	
More spaces for young people to hang about - not much to do	Live Borders will consider what can be done to make the Leisure Centre/Town Hall space more appealing for young people to book and use. The Selkirk Town team met 17th January - thoughts and views on how to improve Selkirk are encouraged and will help to develop ideas.
<b>Transport</b>	

<p>Lack of buses</p> <p>More frequent buses that run later to from Galashiels and the Valleys would be good</p>	<p>Scottish Borders Council has undertaken a review of the local transport network which is looking at a number of factors including accessibility to public transport. Selkirk has a good frequency of buses between Galashiels and Hawick however we are looking at how we can improve the level of service from outlying areas into Selkirk. Consideration is being given to operating taxi buses which would link into the main bus network and we are currently exploring opportunities to trial this type of service in the Selkirk area.</p>
<b>School</b>	
<p>Better social area outside of school as currently have to gather at bus stops</p> <p>Request for covered Areas for all</p>	<p>We have been undertaking a feasibility study into making improvements to the environment at Selkirk High School and this has a focus on improving the social areas as well as outdoor space. The pupil parliament will be involved in the planning and design phases.</p>
<p>iPads are a great addition but:</p> <p>Concerns raised regarding pupils who may be unable to charge at home or do not have access to wifi so can't use them at home.</p> <p>iPads are still a distraction for pupils, easy to access YouTube and other apps during class time.</p>	<p>Any young person who is facing barriers to charging iPads at home should speak to their pastoral or class teacher who will be able to provide a solution to help. The cost of fully charging an iPad is very low however there is financial support available to families who need help with fuel costs and our benefits team can advise on this. All teachers will set clear boundaries for the use of the devices and Apple Classroom allows a teacher to see what pupils are doing on their screens and to close any programmes that are not to be used at the time.</p>

Buses supplied for school runs are overcrowded	There should always be a seat for every pupil on home to school transport contracts and we ask that any instances of this not being the case to report to the school. There are some public transport routes which may be used by pupils who are not entitled to school transport and we work closely with the operators of public buses so this is something that we can ask them about.
<b>Engagement</b>	
Most engagement now moving online. In doing so, you're not engaging with those who aren't online	Scottish Borders Council has invested in five Community Engagement Officers that each represent a locality in the Scottish Borders. The Communities and Partnerships team would be more than happy to work with individuals or community groups to increase engagement in a specific area so that the thoughts and views of everyone are captured.
Selkirk Town Team - what is happening?	Scottish Borders Council is currently supporting the ongoing development of the Selkirk Town Team in order to create a community-led Place Plan. The Town Team is a voluntary group made up of local Selkirk and the Valleys residents. Upcoming engagement events, led by the Town Team, are advertised through the Selkirk, Valleys and TD7 areas.